

Parish Survey 2024

The 2024 Parish Survey was compiled by the Council over a number of months in late 2023 and early 2024. It was issued to all parishioners in March 2024 and posted manually to each household with two copies and a return envelope. The survey was also advertised in the Hunshelf Chat and a direct internet link provided to parishioners should they wish to complete the survey on line. The survey was hosted on a secure Google Drive and all of the results were analysed and graphically represented where relevant. The results continue to be shared to parishioners via the Hunshelf Chat and via Parish Council meetings. The remit of the Parish Council is to administer the views of parishioners in their forward planning and programme of projects and ultimately the results from the survey will shape the **Parish Plan** for the forthcoming years.

Survey section	Key Results	Parish Council Actions
<u>Local Heritage, Green Spaces, Community Assets</u>	Maintain our parish features & assets	Team Green Moor continue to maintain. Our Green Spaces & we manage the features and assets through meetings and our projects process.
	Provide a map of the parish features & assets	We are looking at options to replace the information board at the top of Telephone Green. We have held meetings to discuss how our features and assets can be added to a single map and also displayed on our website - this project is ongoing.
<u>Other Community Facilities</u>	The six prime community facilities were well used and valued	
	Footpaths	Footpaths and bridleways will be shown on our new heritage map and as part of the Parish Plan we will be discussing a new footpath strategy. We already have a process for managing and maintaining the footpaths in the parish and this will be included in the upgrade of our website.
	Bridleways	
	Green Moor Church	Green Moor Church is a vital asset and we continue to promote it as such. Our sub-groups take advantage of the Providence Room as much as possible. Future talks / presentations and events will be held here.
	Cricket Club	The Cricket Club is another vital asset and on top of the existing sports facility we continue to promote use of the club-house for events and festivals.

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	Wortley Forge	We have a close relationship with Wortley Forge and advertise their events through the Hunshelf Chat. This is an important site in the parish and we will continue to support it where appropriate.
<u>Health & Wellbeing</u>		
Personal Activities	Top 5 were, in order of popularity, Walking, Gardening, Birdwatching, Photography & Cricket	We closely associate the responses here with the rural aspect of the Parish and this will continue to be reflected in the way the Parish Council communicates with, and responds to the needs of parishioners. For example we hope to encourage articles within the Hunshelf Chat that will interest the vast majority of parishioners and as the website is developed, include topical sections and news items that will also be of interest.
Organised Activities	Top 3 were, in order of popularity, Social Events, Talks/Presentations & Singing	The responses in this question were overwhelmingly in favour of increasing community based events. In response the Parish Council has formed a sub-group (HEAT - Hunshelf Events & Activities Team) which will focus on bringing the community together through a variety of events. With the aid of a Pride of Place Grant and continued fundraising, the team has already organised a number of successful and well attended activities, with many more planned for the future.
<u>Barnsley Services & Public Transport</u>		
Highways	A high response of dissatisfaction with Roads, Verges and Walls and many specific comments were received.	The results of the survey were compiled into a report which was then shared and discussed fully with our local councillors at a special meeting. The document was also sent to BMBC and the Parish Council continue to hold the relevant Council Departments accountable on a regular basis. We continue to monitor the inspection regime and planned works programmes for highways when available, and on top of the standard public reporting process, will deal with any complaints as promptly as possible.
Waste Management	The vast majority of responses were very satisfied or satisfied with waste management in the Parish.	Individual issues were included in the full report which was issued to BMBC however the Parish Council are happy to discuss any specific issues that residents may have.

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Planning	<p>The majority of responders were not aware of planning applications in the parish but over 96% would like to be informed in future.</p> <p>Specific planning issues were commented on, some of which are already under discussion at PC meetings.</p>	<p>The Parish Council discusses every planning application at public Parish meetings and records comments within the minutes which are available on the Parish website; however in order to address this survey response we are now looking at other ways to communicate applications to parishioners.</p> <p>Although the Parish Council are only able to comment on planning applications we are actively engaged with our local councillors when serious concerns are raised and will do as much as we possible can to ensure our</p>
Public Transport	<p>Less than 4% of responders used public transport. The majority that do use it were very satisfied or satisfied with the service.</p>	<p>The Parish Council will continue to support the rural bus service as much as possible and will follow up any specific complaints that our parishioners may have.</p>
Communication		
Forms of Communication	<p>Top forms of communication in order of popularity were : Mobiles, Email, Texting and WhatsApp.</p>	<p>The Parish Council has taken on board the responses of this section of the survey and held special meetings to discuss and plan both the Hunshelf Chat and our Communication strategy.</p>
Hunshelf Chat	<p>The vast majority of responders read and enjoyed the Hunshelf Chat.</p> <p>Specific comments included many compliments and a number of suggestions for content.</p> <p>80% of responders would prefer a paper copy of the Chat.</p>	<p>Suggestions for different content for the Chat have been discussed with our editor and some changes have already been implemented but we are looking to our parishioners to contribute to this local resource by submitting more articles of interest.</p>
Important news	<p>77% of responders would like to receive important parish news by email or WhatsApp</p>	<p>The Chat will continue to be posted in hard copy but we do have an option to email if required - contact the clerk of the parish if you wish to receive the chat via email.</p> <p>Our sub-group, HEAT, are now issuing secure emails informing and reminding parishioners of upcoming events and now have a Facebook page. If you wish to be on the distribution list then please contact the clerk of the parish.</p> <p>We are currently looking at improving the parish website and will have a "latest news" page for up to date information and articles. This is currently work in progress. Future communication options are being discussed.</p>